



Caribbean Institute of Endodontics Ltd.

*Excellence in Endodontic Treatment and Training*

Dear Patient,

We appreciate the trust that you have placed in us to care for you and your dental health needs.

In an effort to follow the latest guidance from the CDC and to do our part to slow the spread of the Corona virus (COVID-19) in our community, we will be implementing the following adjustments to our office routines. We appreciate you and are grateful for your efforts to join us in confronting this emerging public health crisis.

**Please be aware that dental offices have been identified as a “high risk” environment for potential exposure for both staff and patients. For this reason, we have been advised to limit our treatment appointments to those with significant pain or infection. Elective/nonurgent procedures, follow-ups, or completion appointments will require postponing to a later date. Please call our office at 8769064780 or 8766688880 to reschedule if you feel you fall into one of these categories. As soon as the situation allows, we look forward to returning to our regular routine and we very much look forward to helping all our patients that are affected by this necessary adjustment.**

Should you desire to communicate digitally with our office, you may text us at 876 3824499.

**For those that absolutely must be seen**, especially those patients experiencing severe pain or swelling/infection, we ask for your cooperation in the following way:

**ALL individuals (patients and staff) will be screened for illness before entering the office.** If you have any symptoms including, but not limited to fever, cough, & shortness of

breath, please call our office and reschedule your appointment. For your safety and others, we will be taking your temperature at the door to ensure you do not have a fever above 99.6 degrees F.

1. **Your appointment may be rescheduled to accommodate the triage of our most urgent patients.** We ask that you consider your individual situation and contact us if you feel you can reschedule.
2. **We anticipate adjusting appointment times and lengths** in order to ensure that patients do not need to wait in our waiting room or interact with other patients. We support the

strategy of social distancing, which very likely will result in a modification of your scheduled appointment time.

3. **Please let us know when you have arrived for your appointment by phone or by ringing the doorbell at the front entrance.**
4. **If you arrive early for your appointment, we ask that you wait outside in your vehicle.** Once the prior patient has left the office and we have completed our sanitization procedures, we will welcome you in for your appointment.
5. **Please only bring someone with you if absolutely necessary (driver, guardian, etc.).** Please, no children unless your child is the patient seeking treatment.
6. **It is critical that you complete your registration forms online prior to arriving in the office at your scheduled time.**

We have always been and continue to be committed to keeping our office impeccably clean and sanitized. In response to the spread of COVID-19 in the community, we have increased the frequency of these cleaning routines.

Again, thank you for your understanding and cooperation. We know that these and other changes may be inconvenient for both you and our office. However, we are confident that together we can protect your health and make a difference in our community.

Our thoughts and prayers remain focused on all those affected by this contagious outbreak.

Thank you for your understanding and cooperation.

Sashi Nallapati B.D.S

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Resources:

**[CDC: Coronavirus \(COVID-19\)](#)**

**[www.moh.gov.jm](http://www.moh.gov.jm)**

**[New York Times: Most at Risk Professions](#)**

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